

Terms and Conditions of Sale

Online Event Entry Platform Agreement (UK Jurisdiction)

Platform Operator:	OnlineEntries (onlineentries.co.uk)
Applicable Law:	Laws of England and Wales (British English Standard)
Scope of Document:	Applies to all online bookings, transaction entries, and processing fees.
Effective Date:	July 2026

1. Introduction and Our Role

1.1 These Terms and Conditions of Sale ("Terms") govern your use of the online entry system, entry submission pipelines, and payment processing utilities provided via **OnlineEntries.co.uk** (the "Platform"). By ticking the acceptance box, submitting an entry, or completing a transaction through the Platform, you enter into a legally binding contract governed by these Terms.

1.2 Intermediary Agency Status: The Platform is operated by OnlineEntries as a technology service provider. We act strictly as a commercial **agent** on behalf of the third-party sports clubs, competition directors, leagues, associations, or event hosts who list tournaments and competitions on our Platform (each an "Event Organiser").

1.3 The Legal Contract for the Event: When you register or pay for an entry into a competition, the legal contract for the physical fulfilment, safety, and delivery of that event is formed directly between you (the "Entrant") and the respective Event Organiser. OnlineEntries is not a party to that contract, does not control the rules or safety parameters of the event, and assumes zero liability for the physical event itself.

2. Entry Submission and Confirmation

2.1 You are solely responsible for ensuring the absolute accuracy of all information submitted during checkout (including spelling of names, dates of birth, membership licensing codes, weight classes, and contact particulars). Mistakes may lead to automated disqualification by the Event Organiser under their independent rules.

2.2 A transaction is only deemed legally validated and confirmed when:

- Full payment has cleared through our integrated secure payment gateway; and
- An automated booking confirmation and digital receipt have been successfully generated and delivered to your designated email address.

2.3 The Receipt and Confirmation Clause: If you do not receive an automated receipt via email within 2 hours of payment, you must inspect your spam/junk folders and contact OnlineEntries support immediately. OnlineEntries accepts no liability for omitted entries or missing tournament placements due to technical

latencies, ISP blocking, or incorrect email spelling if you fail to notify us prior to the official event closing deadline.

3. Fees, Pricing, and Statement Identification

3.1 Baseline entry prices are explicitly set and controlled by the Event Organisers. Platform administration levies, booking processing fees, or digital facility fees ("Platform Fees") may be calculated and added to the baseline cost at checkout.

3.2 All transactions are denominated and processed in Pounds Sterling (£).

3.3 Bank Statement Identification: You explicitly acknowledge, understand, and agree that all transactions processed through the Platform will appear on your bank statement, credit card statement, or online banking application under the billing descriptor: **ONLINEENTRIES.CO.UK**.

3.4 It is your absolute responsibility to recognize this billing descriptor. If you do not recognize this descriptor when reviewing your accounts, you must contact OnlineEntries support before communicating with your financial institution.

4. Cancellations, Withdrawals, and Non-Refundable Fees

4.1 Organiser Refunding Discretion: Because baseline entry payments are collected by us acting as an agent for the Event Organiser, any individual request for an entry cancellation, withdrawal, category alteration, or refund is entirely subject to the specific Event Organiser's rules, code of conduct, and refund policy. You must contact the Event Organiser directly for baseline fee disputes.

4.2 Absolute Non-Refundability of Platform Fees: You explicitly agree that any Platform Fees, booking fees, or card processing fees applied during the transaction are **strictly non-refundable under all circumstances**. This non-refundability remains absolute even if:

- The physical competition is postponed, rescheduled, altered, moved, or entirely cancelled by the Event Organiser due to weather conditions, facility closures, public health measures, or force majeure events.
- The Entrant is forced to withdraw due to injury, illness, travel failures, or personal choices.

This is because the digital checkout infrastructure and reservation booking services provided by OnlineEntries are fully executed, delivered, and completed at the exact millisecond the transaction confirmation is generated.

5. Data Accuracy, Protection, and Athlete Lists

5.1 By executing a transaction on the Platform, you acknowledge that OnlineEntries handles participant details (such as ages, weights, genders, and team affiliations) as a Data Processor. This information is legally transferred to the Event Organiser (the Data Controller) for scheduling purposes.

5.2 You acknowledge that sports competitions naturally require the public display of athlete matrices, brackets, weight sheets, and scoring grids. OnlineEntries has zero control over, and accepts no liability for,

how an Event Organiser prints, securely manages, or publicly distributes competitor lists once the data is delivered to them.

5.3 Parental or Guardian Warranty: If a registration is completed on behalf of a minor (an individual under the age of 18), the individual executing the transaction explicitly warrants that they are the legal parent, guardian, or authorized representative of the minor, possessing full legal consent to submit the minor's data and accept these Terms on their behalf.

6. Limitation of Liability

6.1 Nothing in these Terms shall limit or exclude liability for death or personal injury caused by proven negligence, fraudulent misrepresentation, or any other liability which cannot be lawfully restricted under the laws of England and Wales.

6.2 Subject to clause 6.1, OnlineEntries shall under no circumstances whatsoever be held liable to you in contract, tort, negligence, or statutory breach for:

- Any indirect, special, incidental, or consequential financial losses; or
- Any travel costs, petrol costs, hotel or accommodation bookings, competition kit preparation costs, or loss of competitive opportunity resulting from an event being cancelled, mismanaged, or delayed, or an entry being technically missing from a draw list.

6.3 The total aggregate liability of OnlineEntries to any Entrant for any single transaction or related series of claims shall be strictly capped at a sum equal to the ****Platform Fee / booking fee portion**** paid by that specific Entrant within that individual transaction.

7. Unrecognized Charges, Chargebacks, and Financial Indemnity

7.1 Mistaken or Fraudulent Chargebacks: Initiating a formal bank chargeback or disputing a transaction with your credit card issuer for a payment that you genuinely authorized or intended to make constitutes a breach of this contract. If you mistakenly report the descriptor **ONLINEENTRIES.CO.UK** to your bank as unauthorized or fraudulent, you cause severe financial injury and operational costs to the Platform.

7.2 Contractual Financial Indemnity: If you initiate a chargeback dispute, payment reversal, or fraud claim with your bank or card issuer for a completed transaction, you shall be strictly and contractually liable to indemnify OnlineEntries for:

- The full baseline entry value (if clawed back by the bank);
- The mandatory chargeback processing fee levied by the merchant bank; and
- The specialized legal and administrative counter-fees incurred by the Platform to compile dispute evidence.

You agree that a flat-rate contractual penalty of **£50.00 per dispute** will be automatically levied against you to offset these specific losses.

7.3 OnlineEntries reserves the right to recover all sums outlined in clause 7.2 as an enforceable civil debt through appropriate summary legal channels, to pass your information to professional corporate debt recovery agencies, and to permanently terminate your account and block your IP/card details from ever utilizing the Platform again.

8. Governing Law and Court Jurisdiction

8.1 These Terms, their subject matter, and any non-contractual disputes or claims arising out of or in connection with them shall be governed exclusively by, and interpreted in compliance with, the laws of **England and Wales**.

8.2 You irrevocably agree that the courts of England and Wales shall hold absolute and exclusive jurisdiction to hear and settle any lawsuit, claim, or legal action arising under these Terms.